WHILL
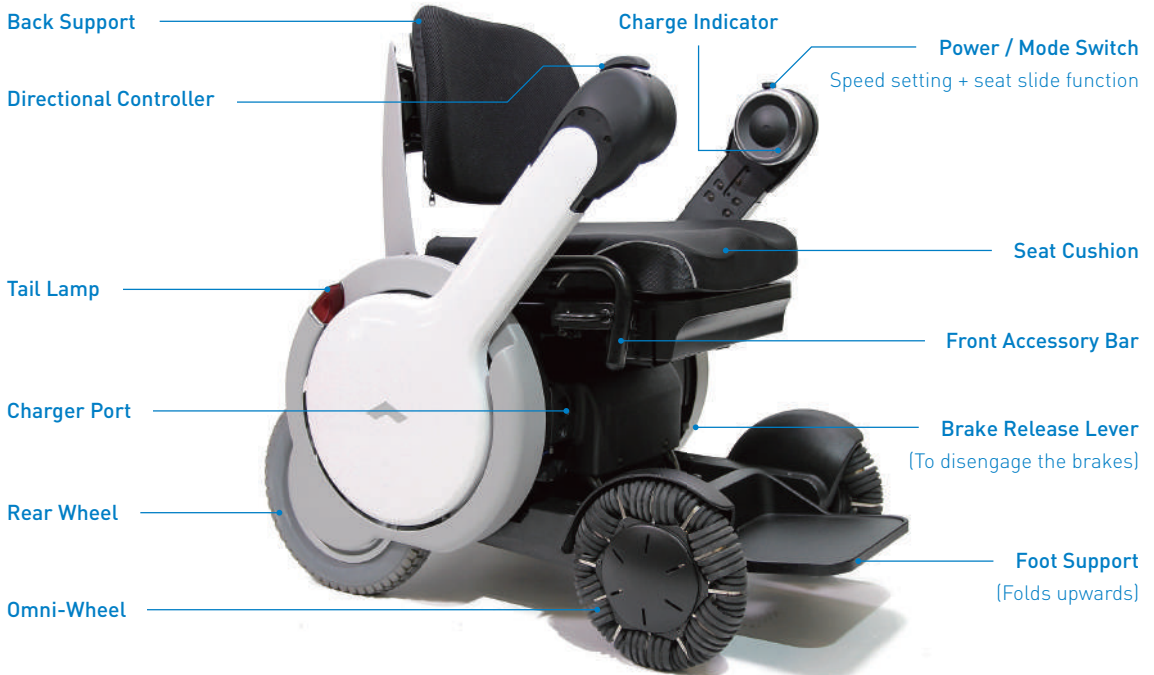
Model A Quick Start Guide

Refer to User Manual for complete instructions and important safety information

Back Support

Directional Controller

Charge Indicator

Power / Mode Switch
Speed setting + seat slide function

Seat Cushion

Tail Lamp

Front Accessory Bar

Charger Port

Brake Release Lever
(To disengage the brakes)

Rear Wheel

Foot Support
(Folds upwards)

Omni-Wheel

What's Included:

WHILL Model A

Model A User Manual

Battery Charger

Alternate controller: Easygrip

Foot-rest lenghtening spacers

Driving Your WHILL Model A

1

Make sure brakes are engaged

Brake levers should be fully horizontal

2

Sit in the Model A
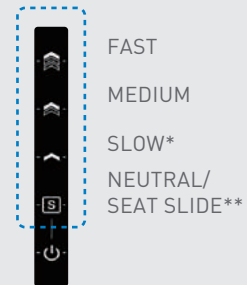
arms and footrest swing up and down
For easy access

3

To power on the device, pull back switch to ⏻ and release

Indicator lights are blue when the device is on

4

FAST

MEDIUM

SLOW*

NEUTRAL/
SEAT SLIDE**

Select speed setting

*always start in slow speed
**seat slide functionality is described on the next page

5

Use controller to steer & accelerate the Model A

6

EXIT = S

When exiting the chair, make sure the indicator switch is on Ⓢ mode

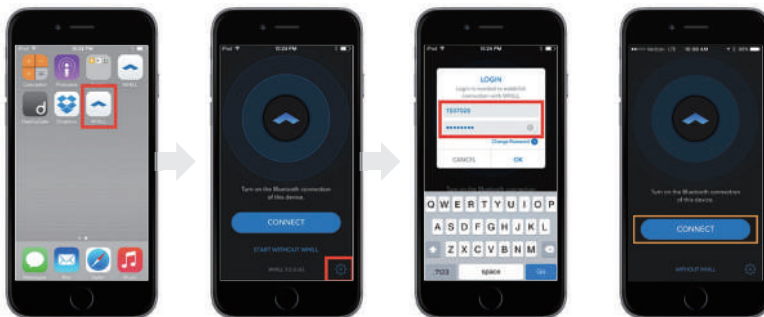Note: the brakes are automatically
engaged when chair is not moving

How to Use Power Seat Slide

1

Make sure the device is on, and the indicator switch is on **S** mode

2

Push the directional controller forward to slide the seat up to 5.9" closer to tables/ desks

The driving capability will be disabled if the seat is even slightly forward.

3

To put the device back into drive mode, move the controller backward; the seat will stop retracting when it is fully returned to its drive mode

NOTE: If the seat is in the forward position, the WHILL logo will be flashing and you must fully retract the seat before the device is able to move.
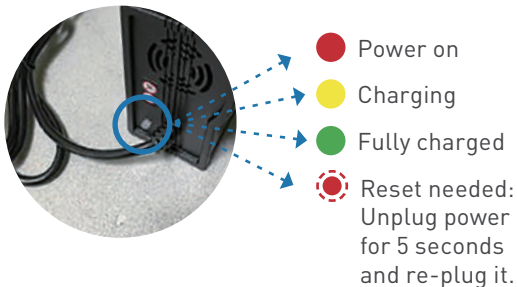
iPhone App

1. Download the whill app from the Apple app store
2. Make sure Bluetooth is turned "on" on the iPhone (This is how the iphone connects to the Model A)
3. Open the app, in the bottom right corner, press "settings" button
4. Your device ID can be found on the back of the Model A
5. The default password is: 00000000 (8 zeros)
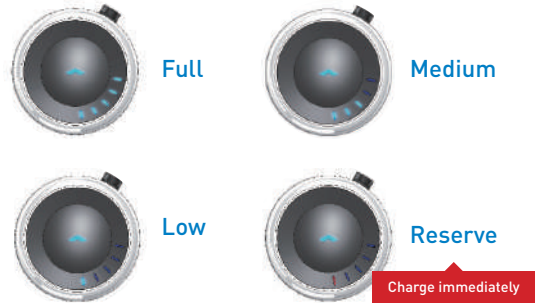6. Press connect, then start driving remotely, or configure the speed settings

7 digit numerical portion of serial number

Charging Your WHILL Model A

1

Plug the round connector into the charger port on the Model A

2

Connect the other end into the power outlet

Indicator lights on the charger

- 🔴 Power on
- 🟡 Charging
- 🟢 Fully charged
- 🔴 Reset needed: Unplug power for 5 seconds and re-plug it.

Battery indicator lights on the Model A:

Full

Medium

Low

Reserve

Charge immediately

To Manually Move the Model A

Use the brake release levers to release the brakes and manually move the Model A when it's out of charge or otherwise inoperable

Common Issues While Operating the Model A

Common errors are indicated by different light combinations on the charge indicator as described below:

Error as viewed on the indicator	Explanation & Resolution
Flashing WHILL LED logo	The driving capability has been disabled due to the **seat in the forward position**. To resolve, place the power/ mode switch in the [S] position and retract the seat all the way backward. The WHILL logo will stop blinking.
Flashing red LED 1	The user tried powering on the device while it's **charging**. To resolve, unplug the round connector from the charger port on the Model A and turn device on.
Alternate flashing red LED 1 & blue LED 2	The user tried powering on the device with the **brakes released**. To resolve, engage both brakes by pushing both brake levers up (horizontal position) and turn the device on.
Alternate flashing red LED 1 & blue LED 3	The user tried powering on the device with the **controller arm in the high position**. To resolve, lower the controller arm completely to its locked position and turn device on.
Alternate flashing red LED 1 & blue LED 1	The user tried powering on the device while **moving directional controller**. To resolve, do not move the directional controller when powering on Model A.

Should you encounter and other technical issues, please contact support@whill.us or call us at (844)699-4455

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